



PRODUCT CATALOGUE
2026.09

One agent. Two robot bodies.

Pip is our AI agent. It greets your customers, answers them, asks for Google reviews and promotes what you

IN THIS CATALOGUE

The range, and how the two bodies differ
FL1: specification, modes and features
FL2: the second body, in development
Two live deployments, with their numbers
What a deployment includes

The agent is the product. The body is a choice.

Pip is the agent. It sees the room, listens, decides what to say, and acts through your systems. FL1 and FL2 are bodies it runs on.

Pip / the agent

Talks to your customers and acts through your systems. This is the product. Sold with a body.

FL1 / the robot

The robot running in customer venues today. Rolling base, trays, touch screen, sensors.

FL2 / in development

A second body. Same agent, no trays, one large screen. Not deployed yet.

THE TWO BODIES SIDE BY SIDE

	FL1	FL2
Status	In customer venues today	In development, not deployed
Screens	10.1" touch screen for Pip	One large touch screen, at head height
Carries	3 trays, 45 kg in total	No trays. Two moving arms
Moves	Rolls on its own. LiDAR SLAM and 3D vision	Rolls on its own
Specification	Published on the next page	Not published yet



FIG. 1 / FL1



FIG. 2 / FL2

● FIG. 1 and FIG. 2 are the real FL1 and FL2 machines. Their settings are illustrations, not customer venues.

The body that is working today.

FL1 carries Pip, your campaign and your products. The chassis comes from an OEM partner. We engineer everything above it.

SPECIFICATION

Dimensions	360 × 540 × 1216 mm (W × D × H)
Weight	40 kg
Trays	3 trays, 15 kg each: 45 kg in total
Display	10.1" capacitive touch screen
Computer	Rockchip RK3399 on board
Navigation	LiDAR SLAM and 3D vision. No floor markers or ceiling QR codes
Sensors	3D depth cameras, LiDAR, ultrasonic
Speed	0.3 to 1.0 m/s
Footprint	360 mm wide, so it passes through narrow gaps and aisles
Battery	25 Ah. About 10 hours of work on one charge
Charging	4 to 5 hours. Returns to the dock on its own

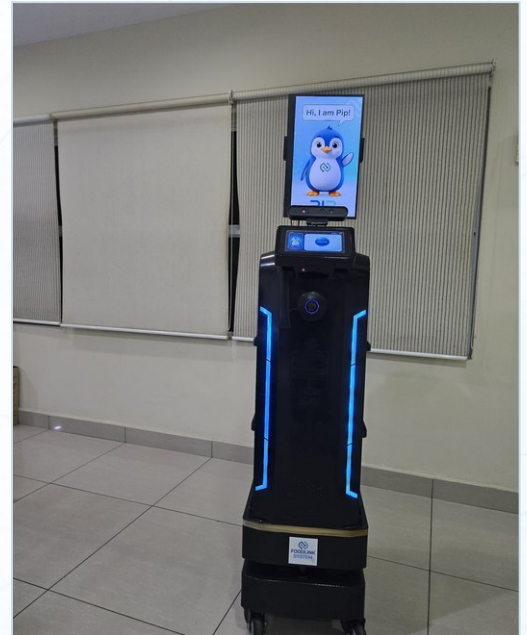


FIG. 1 / FL1, AS DELIVERED

WHAT IS ON IT The parts Pip works through.

Camera

Notifies a person walking up, and looks at the table.

Microphone

Hears the question, in a noisy room.

Speaker

Answers out loud, in more than one language.

Touch screen

Shows Pip, and what Pip is talking about.

Trays

Carry the promoted product, or the food.

Campaign screen

A tall screen we mount on the deployments we run.

WHAT IT DOES BY ITSELF

Reads table numbers

Finds the right table the way a server reads the number.

Plans its own path

Re-routes the moment something is in the way.

Avoids obstacles

Children, chairs and moving trolleys, in real time.

Watches its trays

Notifies a dish being taken, and says so.

Returns to charge

Goes back to the dock on its own.

Tracks the person

Serves to the person, not only the table. Beta.

- Specification from the manufacturer's sheet for the platform FL1 is built on. Person tracking is in beta and is not switched on for customers. FIG. 1 is FL1 in our own room, before a deployment.

Five ways it works a room.

You pick the modes your venue needs. Most venues start with cruise mode: the robot roams, plays your campaign and invites reviews.

1	Cruise mode	Roams the floor, plays your campaign and talks to customers.
2	Meal delivery	Carries food to a table and finds the table number itself.
3	Dish collection	Clears tables. Staff call it with a wireless buzzer.
4	Usher mode	Greets at the door and guides guests in.
5	Birthday mode	Brings the cake, with music, for a guest's birthday.

ON THE FLOOR



FIG. 1 / CRUISE MODE

The tall screen plays the venue's campaign.
Sour Little 7, 21 May 2026



FIG. 2 / THE TRAYS

The shelves carry the promoted product.
Toyako, 4 September 2026

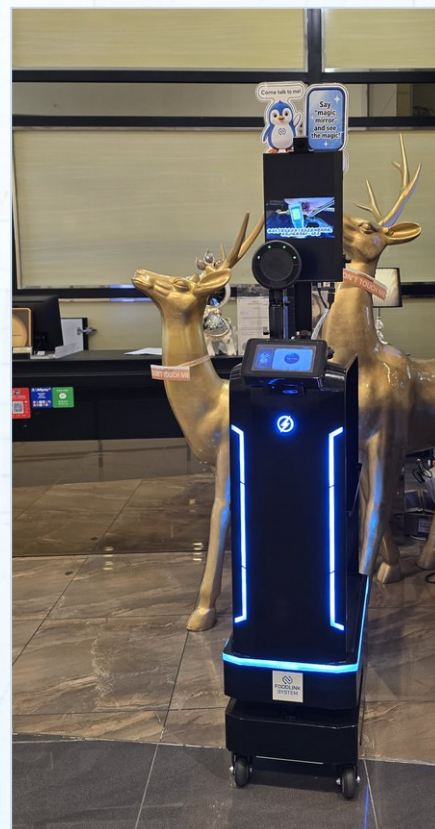


FIG. 3 / WAITING

Nobody is talking to it yet.
Toyako, 4 September 2026

- You choose which modes are switched on. Photographs from customer venues.

What the agent can do today.

We separate what runs now from what we are building. Your deployment only uses the first list.

RUNNING IN CUSTOMER VENUES

Sees	Notices people walking up to it Reads a table: dishes, meal, how many people	Uses what the camera sees to decide
Hears and speaks	Talks in more than one language	Answers from your approved information only
Decides	Picks when to visit each table, from your POS Recommends, and stops when told no	Hands the customer to your staff at a set point
Acts	Invites a Google review with a QR code Plays riddle games, sings and dances Previews a hairstyle on a photo, with consent	Sends a confirmed order to your POS Changes the screen and directs the body

IN DEVELOPMENT

Building	Owner self-service setup by chat	More bodies beyond the two running now
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PIP ON THE TOUCH SCREEN



WAITING



LISTENING



SPEAKING

THE LIMITS WE SET

- What it may never quote
- Topics it may never discuss
- The one person it hands over to
- Where it must stop and call staff

- Pip uses third-party language and speech models. What we engineer is everything around them: the venue setup, the limits, the tools and the handover.

The features, one by one.

Pick the ones that earn money at your venue. We build the rest of the deployment around them.

MARKETING AND ENGAGEMENT

Google review invitation

Pip asks at the moment the customer looks happy, and shows a QR code.

Recommending

Suggests a dessert, a drink, an add-on or a service, then stops when told no.

Your campaign

Plays your video on the tall screen, then answers questions about it.

Table visits from the POS

Pip sees each table's order and picks its own moment to go over.

Riddles, songs and dances

For families, and for a guest's birthday.

Magic Mirror

A customer picks a hairstyle and Pip photographs them in it, with consent.

Owner dashboard

What the robot did, and what guests asked. It updates itself.

Content updates

We change your ads and campaign content during the lease.

Bilingual conversation

Pip answers in the customer's language, including Malay.

MAGIC MIRROR Built for a hair salon. Filmed in a test on site.

1 Say the words

A customer says "magic mirror".

2 Pick a style

Twelve styles, or their own photo.

3 Take the photo

With consent, Pip takes it.

4 See the new look

A QR code saves the picture.



FIG. 1
The sign tells customers what to say.
5 September 2026



FIG. 2
A tester picks a style on the screen.
5 September 2026



FIG. 3
Pip counts down, then takes the photo.
5 September 2026



FIG. 4
The new look, with a QR code to keep it.
5 September 2026

- Magic Mirror photographs are from a function test at Toyako. The person in them is a tester, not a customer.

A different body, the same agent.

FL2 is our second robot body. It runs the same Pip. It has no trays, one large touch screen at head height, and two moving arms.

It is built for greeting, answering and guiding rather than carrying. It runs in our workshop today. No customer venue has it yet.

WHAT WE CAN SAY TODAY

Body	Rolls on its own. One large touch screen and two moving arms. No trays.
Software	The same agent as FL1: the same setup, the same limits, the same dashboard.
Status	In development. It is not in a customer venue.
Specification	Not published. We do not quote numbers we have not measured.
Intended for	Greeting people, answering their questions and guiding them.



FIG. 1 / FL2 IN OUR WORKSHOP

9 September 2026. Pip on its screen, ready to talk.

IF YOU WANT FL2

Tell us the room and the job. We will say honestly whether FL1 does it today, or whether FL2 is worth waiting for.

ROOMS WE ARE BUILDING IT FOR

Retail floor

A product guide on the floor, and promotion.

Shopping mall

Directions, and the mall's own promotions.

Events

Product demonstration on a stand.

- Photograph of the actual FL2 machine in our workshop, 9 September 2026. Nothing on this page is measured hardware data, because none is published yet. The three rooms are what we are building toward, not deployments.

It knows every table, like a good waiter.



Sour Little 7 is a sour fish soup restaurant in Sibü, Sarawak. We connected Pip to the restaurant's POS. It knows what every table ordered, and when.

1 Knows the order

From the POS, it sees each table's dishes and the time.

2 Reads the room

It looks first: the dishes, and how far into the meal.

3 Picks the moment

Then it asks for a review, plays a riddle or sings.

WHAT CHANGED Measured 24 to 28 August 2026.

3.75×

Faster Google reviews

6.0 new reviews a day, up from 1.6 the week before.

+0.57

Higher Google rating

The venue's Google rating went from 4.14 to 4.71, out of 5.

99.2%

Table visits completed

131 of 132 review visits reached the table.



FIG. 1 / THE CAMPAIGN

The tall screen plays the venue's food campaign.

21 May 2026



FIG. 2 / THE FUN PART

A girl records Pip on her phone.

24 May 2026

HOW WE COUNTED

Review speed: 24 to 28 August, against the same five weekdays a week earlier. A visit is done if a retry reaches the table without staff help. The rating is the venue's overall Google rating before and after; the two reading dates are not recorded.

- Pip was not the only thing happening in the restaurant. Sources: Pip performance report, FoodLink dashboard records and the venue's Google profile.

Not a restaurant. Same agent.



Toyako is a hair salon chain in Johor. Pip talks to walk-in customers about salon services, in two languages.

A customer shows a hairstyle on their phone. Pip matches it to a service we loaded, and explains it. A stylist takes over for the booking. Pip guides a booking; it never makes one.

WHAT WE LOADED

- The company story, and four branches with their hours
- Every service, and how long each one takes
- How the price changes, and what it must never quote
- Topics it must never discuss
- One person to hand the customer to



FIG. 1 / TOYAKO

The robot at the salon entrance.
30 August 2026

IN THE SALON



FIG. 2 / A CUSTOMER

A person stops to talk to Pip.
1 September 2026



FIG. 3 / A SERVICE

Pip explains a hot stone treatment: it "uses warm volcanic stones."
1 September 2026



FIG. 4 / MAGIC MIRROR

A tester sees the new look, with a QR code.
5 September 2026

- Photographs from Toyako. Pip's reply is translated from Malay. Qualitative deployment evidence: no sales or booking uplift is claimed. Toyako's prices and staff names are not reproduced.

Our engineers set it up, and stay.

No two venues need the same Pip. We build it around what earns money at your venue, and we deploy it ourselves. There are no dealers in between.

FROM FIRST VISIT TO RESULTS

1	Study your venue	How it runs, who comes in, and what earns money.
2	Design the use case	Reviews, recommendations, campaigns or Magic Mirror.
3	Connect and load	Your POS, menu or services, prices, rules and limits.
4	Launch on site	Our engineers set up and test Pip at your venue.
5	Tune and report	We watch the results and keep improving what Pip does.

INCLUDED

On-site deployment Our own engineers install, configure and test at your venue.	Staff training We show your team how to work with the robot.	Engineer support Remote and on site, from the people who built it.
Hardware support Round-the-clock cover for the machine itself.	Owner dashboard What the robot did, and what guests asked.	Content updates We update your ads and campaign content during the lease.

A TYPICAL SERVICE ROBOT

The same features everywhere
Fixed speeches and screens
A dealer takes your call
You work out how to use it

PIP, WITH OUR ENGINEERS

Built around your goals
Reads each table and customer
Our engineers answer you
We run the campaigns with you

HOW TO START

A one-month paid trial, with full support: deployment, training, and remote and on-site help. No contract beyond that month. If it works, it becomes a one-year lease. Ask us for the current rates.

- Lease and trial terms as at September 2026. Rates are quoted per venue, so they are not printed here.

What happened, and what guests asked.

You do not wait for a report. The dashboard shows what the robot did, and what guests asked Pip. It updates itself.

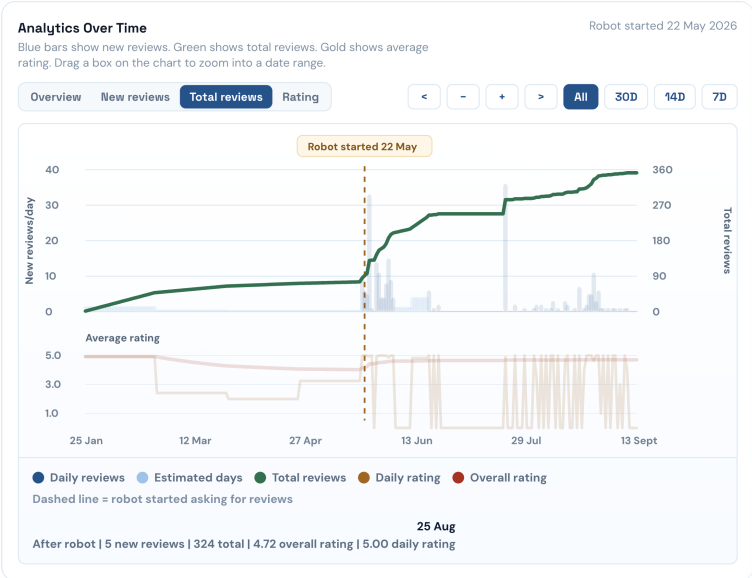


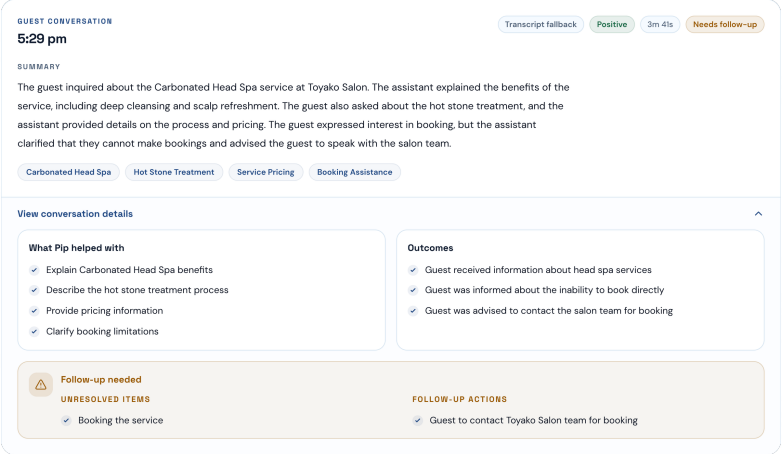
FIG. 1 / SOUR LITTLE 7 SIBU

Google reviews over time. The dashed line is 22 May, when Pip started asking for reviews.

The readout is set to 25 August: five new reviews that day, all rated five stars.

Staff do not compile it.

FIG. 2 / TOYAKO 5 September 2026. One conversation, summarised.



Pip explained the service and its benefits. It gave the price information it was allowed to give.

Then it told the guest what it could not confirm, and left the booking to the salon team.

The dashboard writes this itself, after every conversation.

WHAT PIP KEEPS, AND WHAT IT DOES NOT

Faces	Pip notices that someone is there, and how many. It does not identify anyone.
Recordings	Held on the robot for two days, then deleted automatically.
Complaints	Negative feedback is stored for you. Positive feedback is not stored.
Past visits	Not remembered.

- Dashboard captured from the live system on 13 September 2026. Raw audio and transcripts stay on the robot. These limits are built into the software, not only written in a policy.

TALK TO US

Start with one thing. At your venue.

Pick one thing you want to improve. More Google reviews. More dessert sales. Fewer repeated questions. We build Pip around that first, then add more.

Ask for a deployment plan.

WHAT HAPPENS WHEN YOU CALL

You speak to the engineers who build Pip, not to a salesperson. Tell us about your venue, what customers ask, and what you want Pip to do.

We choose a useful first task together, and the body that suits the room. Then we check the content, the systems to connect and what your venue needs on site.

DIRECT ENGINEERING CONTACT

WhatsApp

+60 17-725 6890

Email

foodlinksystem@gmail.com

Website

www.foodlinksystem.com

Serving Malaysia, Singapore & Indonesia.

FoodLink System Malaysia Sdn. Bhd.

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